

vonhaus

20V MAX CORDLESS POLE TRIMMER



Setup Instructions

Product No. 2515200.1

Let's get started!

Visit our product hub for useful tips and tricks on getting the most out of your new product.

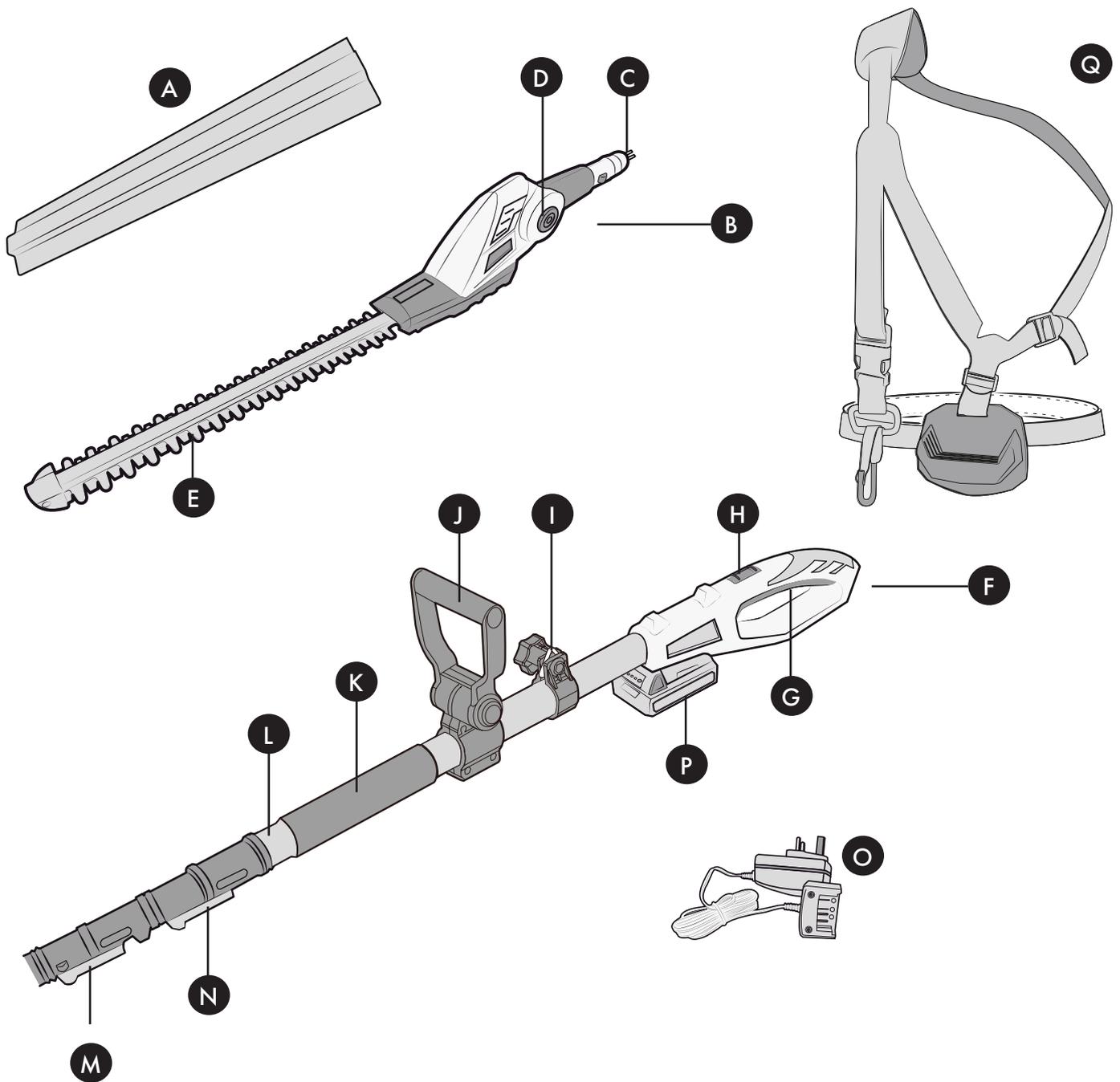
SCAN ME



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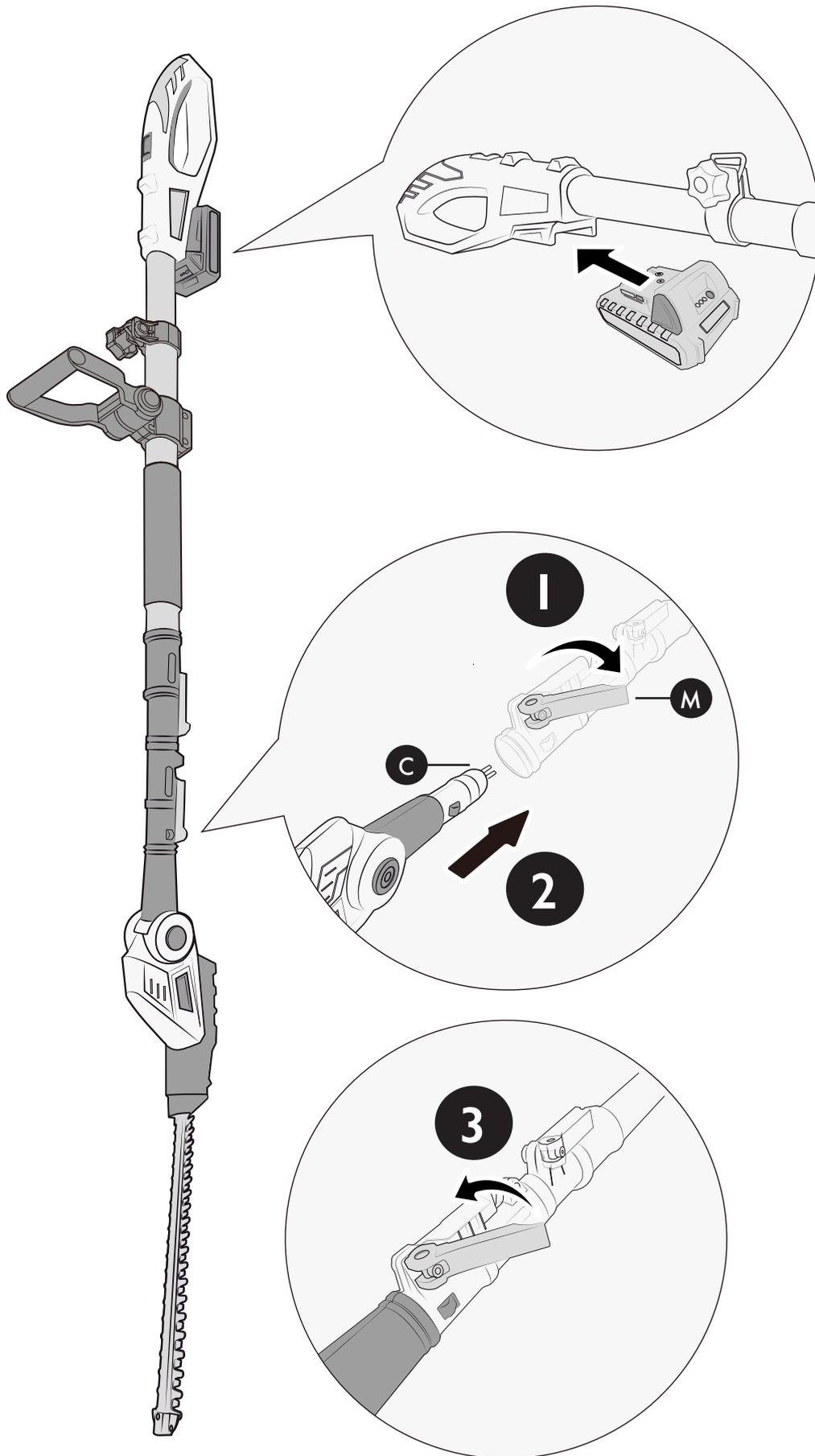
Parts & Components



- A. Blade Cover
- B. Trimmer Head
- C. Connecting Head for Telescopic Pole
- D. Angle Adjustment Button
- E. Blade
- F. Back Handle
- G. Power Trigger
- H. Lock-off Button
- I. Shoulder Strap Mount

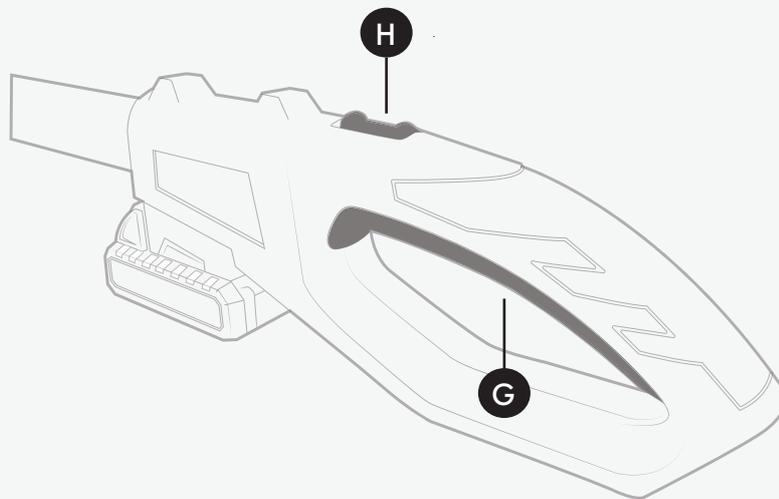
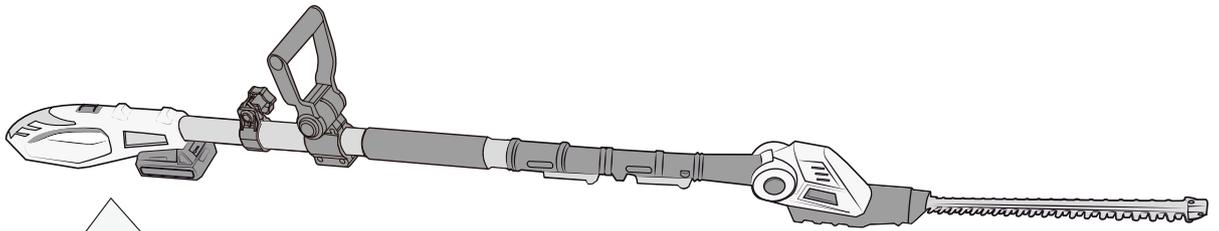
- J. Auxiliary Handle
- K. Handle Grip
- L. Telescopic Pole
- M. Trimmer Release Lever
- N. Extending Release Lever
- O. Battery Charger
- P. Battery
- Q. Shoulder Strap

Assembly



Operation

- 1** Insert the battery into the trimmer.

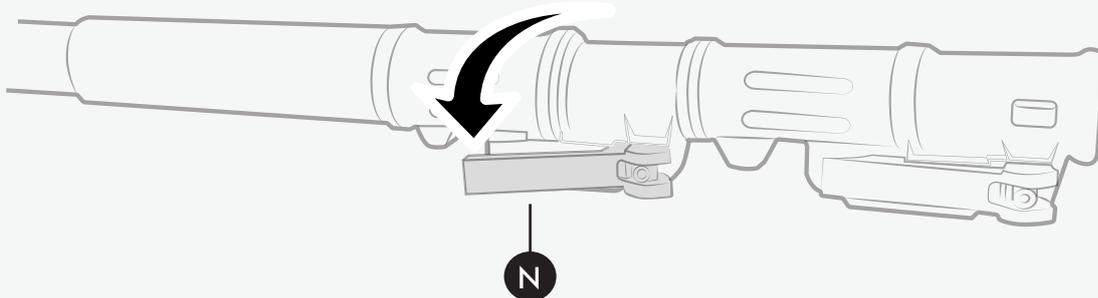
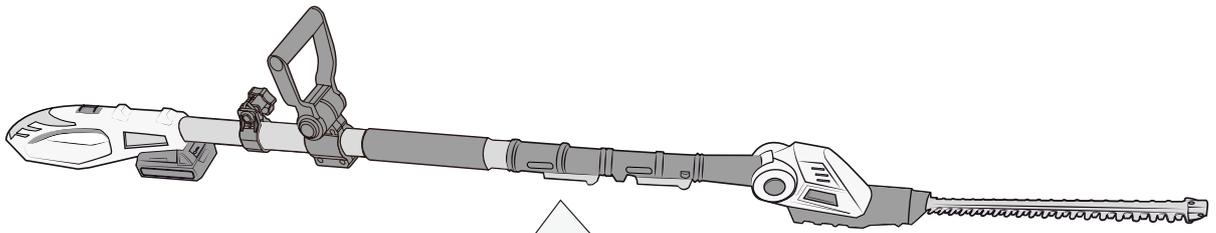


- 2** **To turn ON:**
- Push and hold the lock-off button (H) forward on the back handle with your thumb.
 - While holding (H), squeeze the trigger switch (G).
 - Once the trimmer starts, you can release the lock-off button.
- 3** **To turn OFF:**
- Release the trigger switch (G).

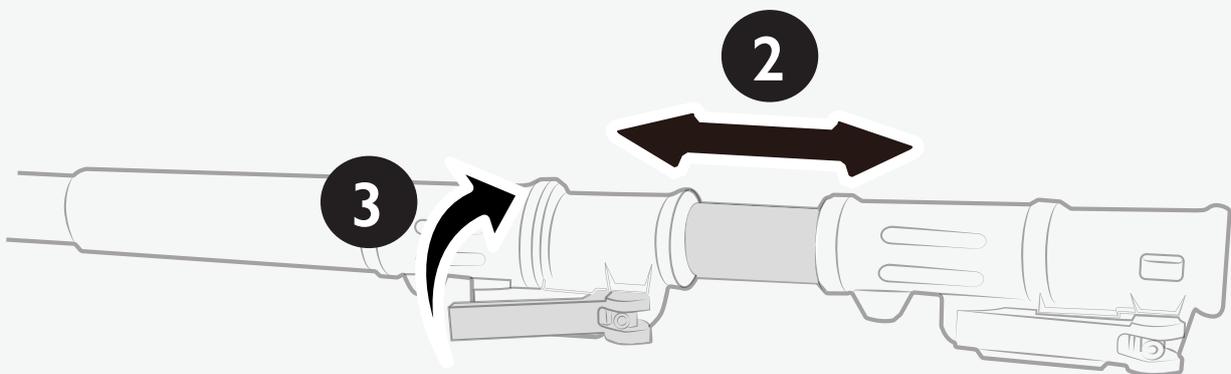
⚠ WARNING:

- DO NOT press any switches when inserting the battery.
- When starting the pole trimmer, you may experience kickback. To maintain control:
 - Stand firmly with your feet shoulder-width apart.
 - Grip both handles tightly before and during operation.

Adjusting the Telescoping Pole



- 1 Release the extending release lever (N).



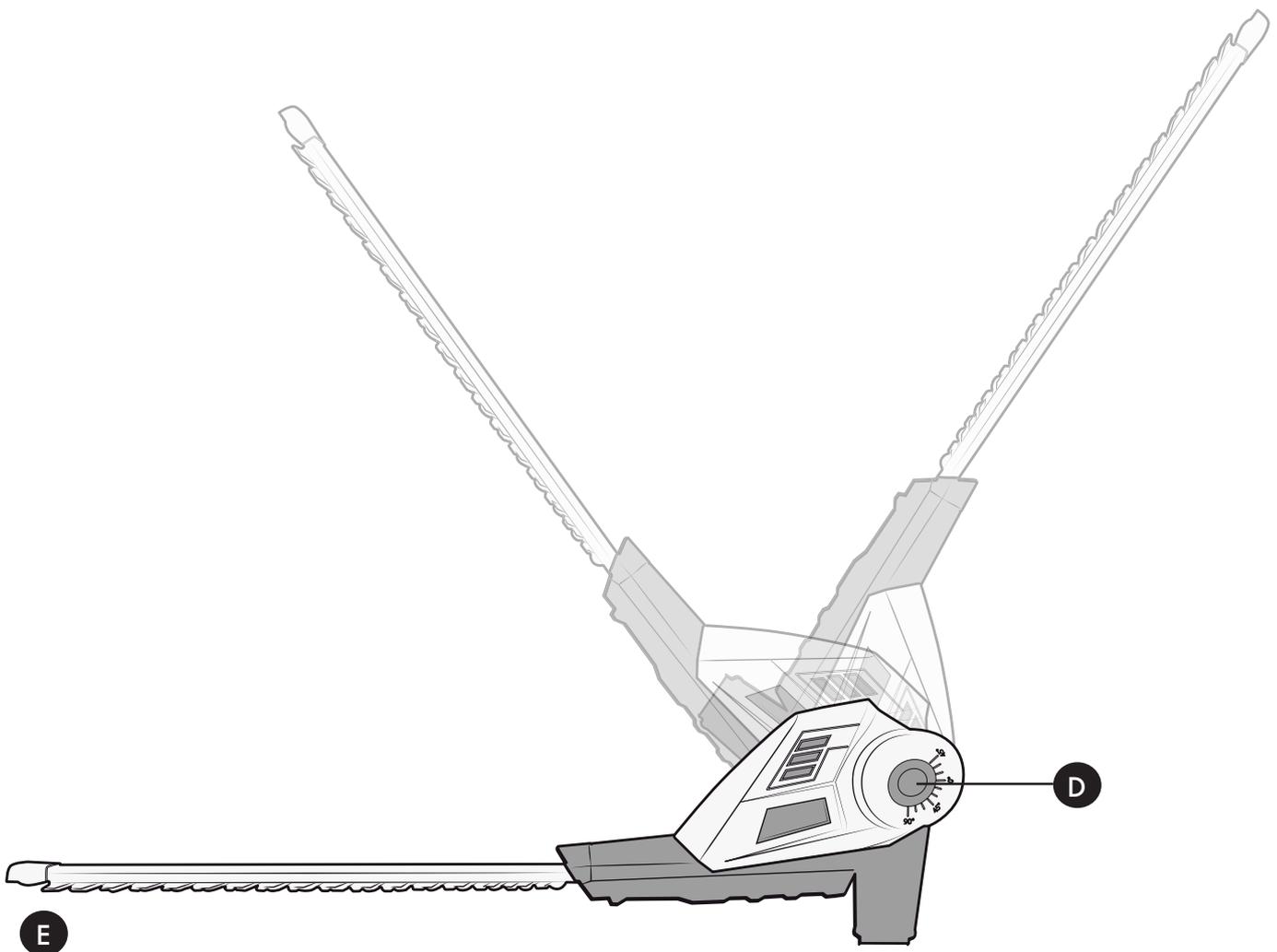
- 2 Extend the pole to reach the hedge.
- 3 Secure the length by returning the extending release lever (N) to its original position.

⚠ WARNING: Failure to lock the telescoping pole properly after adjusting could result in personal injury.

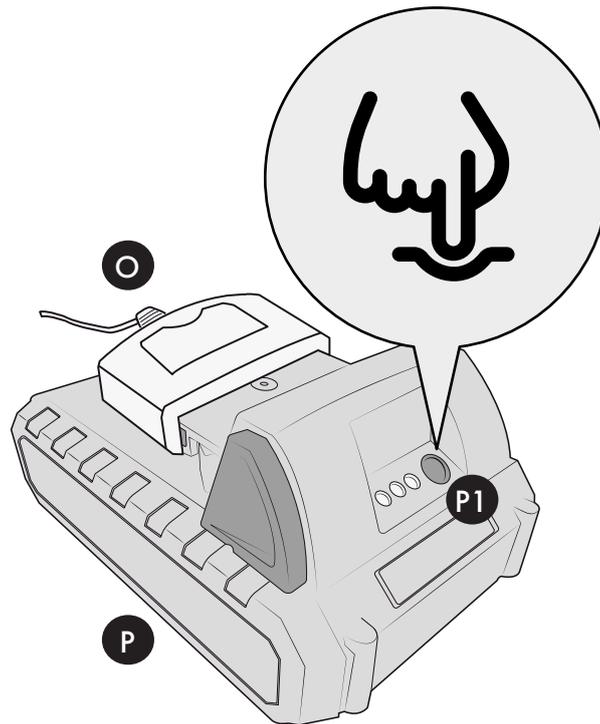
Adjusting the Multi-Angle Head

1. **Disconnect Power:** Unplug the tool.
2. **Position the Tool:** Place the trimmer on a flat surface.
3. **Adjust Head:** Press both sides of the angle adjustment button (D) simultaneously. Position the blade (E) to your desired angle.
4. Release the button until you hear it click into place.

⚠ WARNING: Keep hands away from the trimmer head and base to avoid pinch injuries.



Charging the Battery



Charging the Battery

1. Connect the battery charger (O) to a standard power outlet.
2. Insert the charger plug into the battery (P)'s charging port.
3. The green indicator lights will display charging status.

Battery Protection Features

Automatic Shutoff

When the battery is depleted:

- The protective circuit will automatically power off the trimmer.
- Immediately release all triggers/switches
- DO NOT attempt to restart until fully recharged.

Checking Charge Level

Press the charge indicator button (P1) to view battery status:

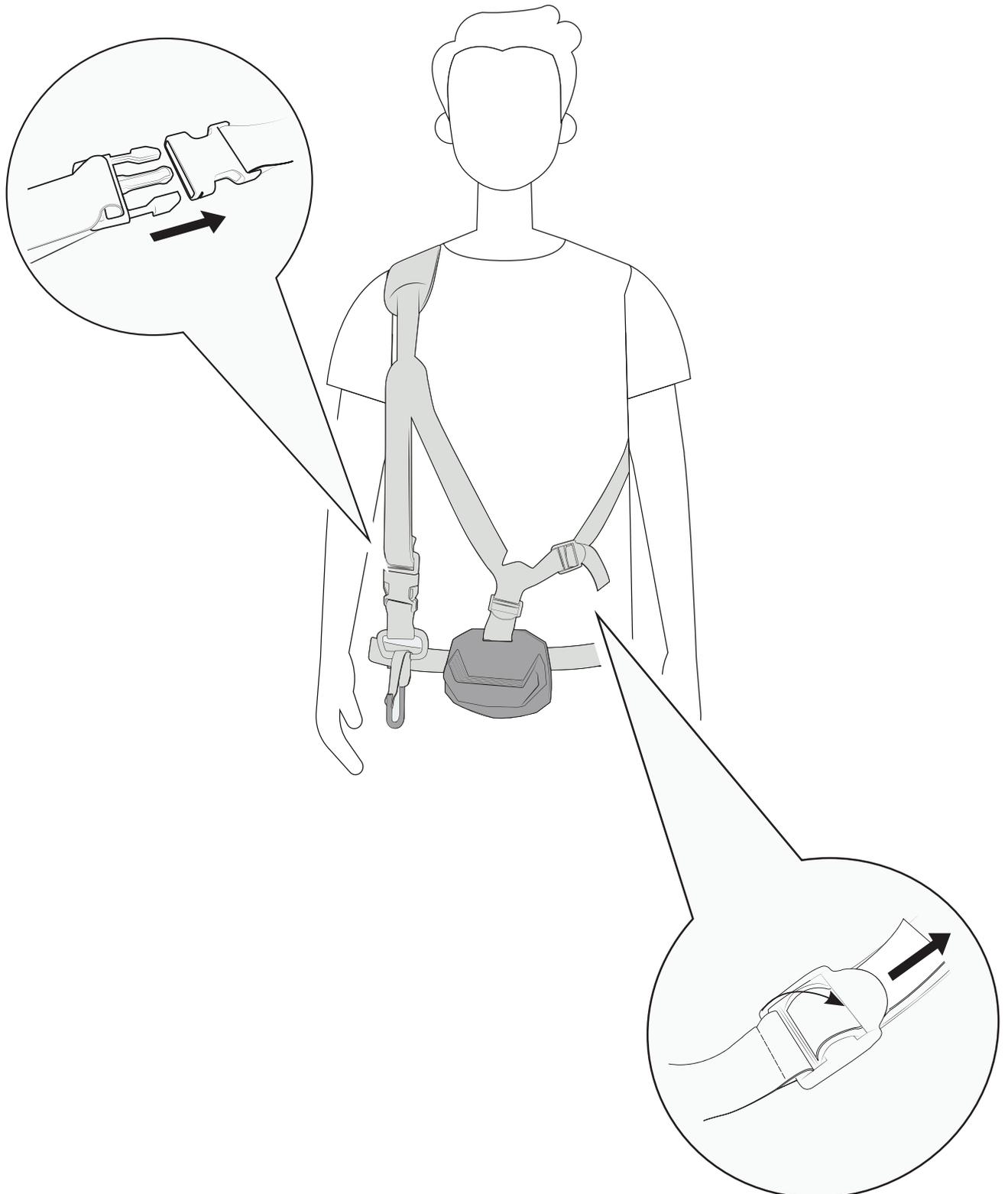
- 1 flashing light:** Low charge (needs charging)
- 2 solid green lights:** Partially charged
- 3 solid green lights:** Fully charged

IMPORTANT NOTES:

- Allow up to 30 minutes cooling time before recharging (time varies by ambient temperature and usage).
- Unlike other battery types, operation stops abruptly when fully discharged (normal low-voltage protection).
- Charging won't begin until battery temperature normalizes.

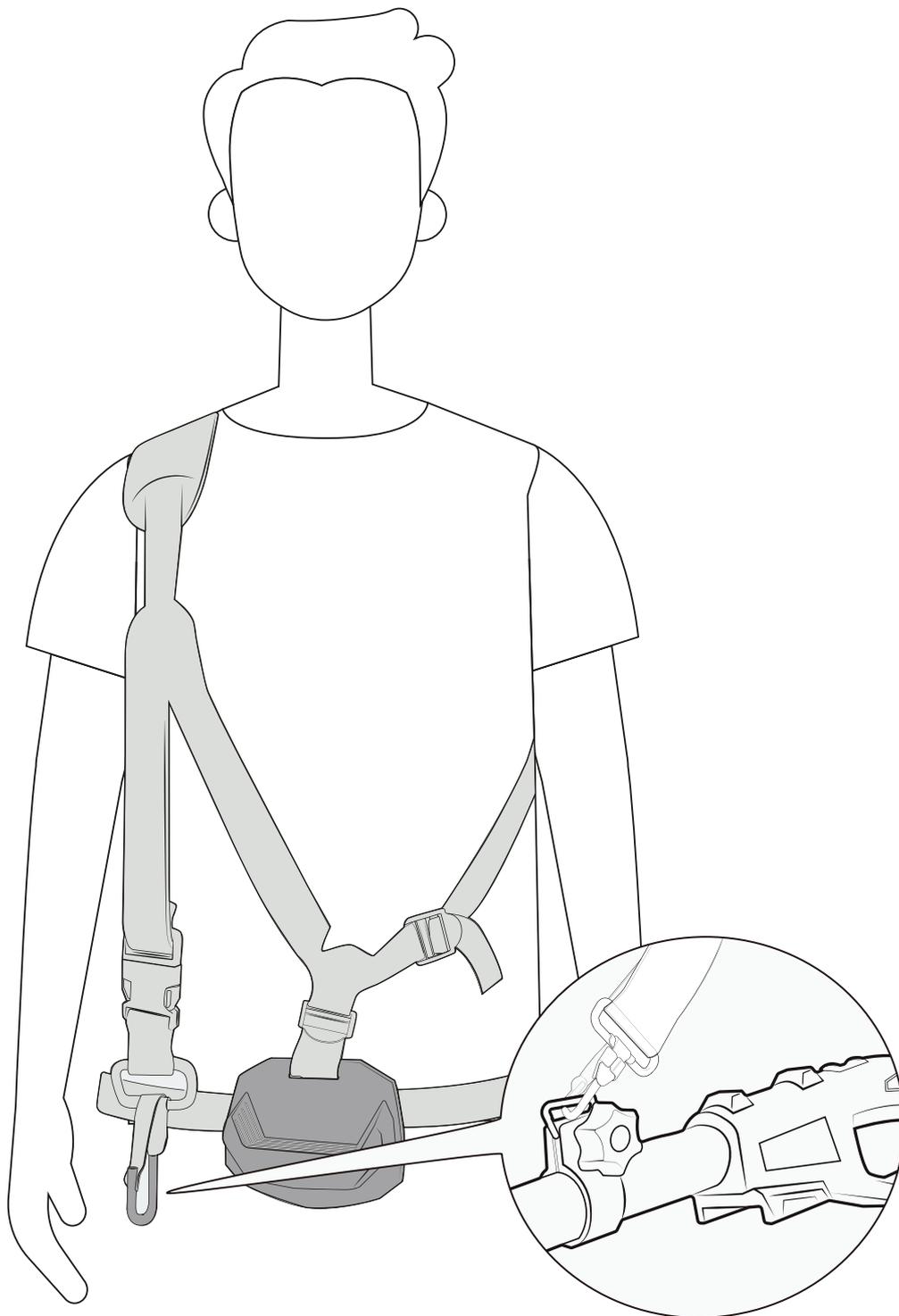
How to Use the Harness

- 1** Place the large loop of the shoulder strap over your head and let it rest on your shoulder.
- 2** Take the strap portion and wrap them around your waist, then secure the buckles until they click.



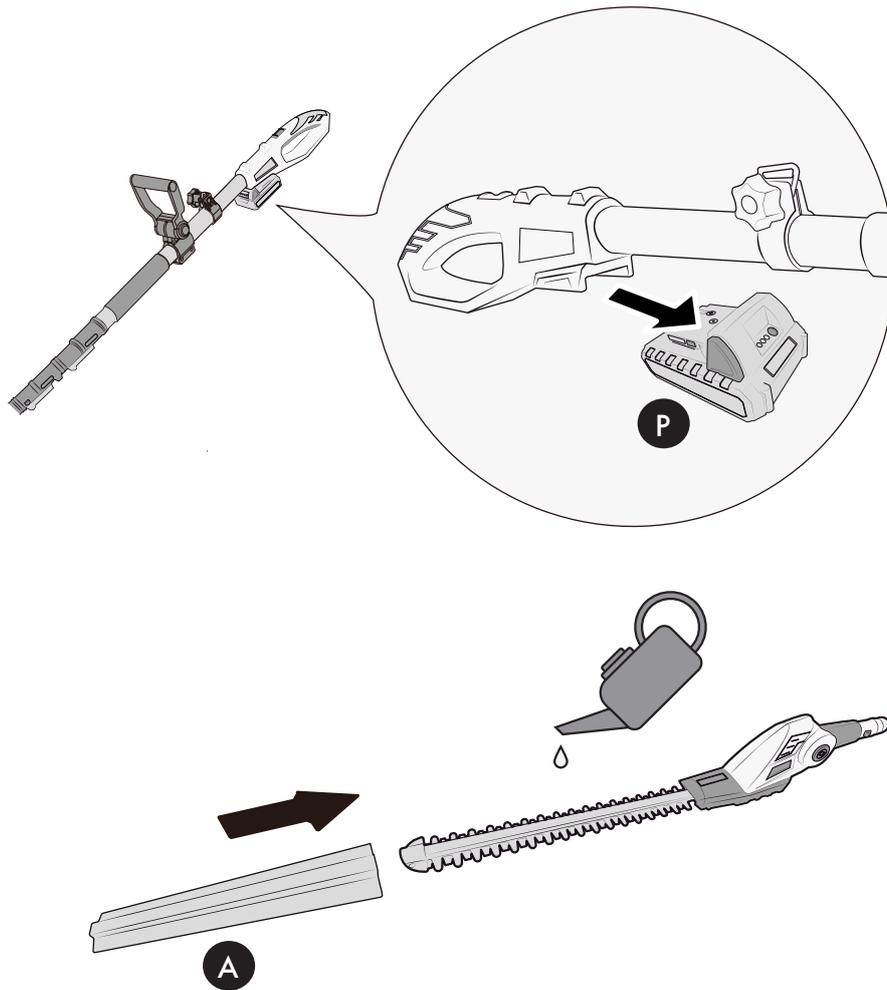
How to Use Harness

- 3** Locate the attachment clip hanging from the harness and connect it to the designated mounting point on your trimmer.



WARNING: Ensure all buckles are securely fastened and the harness fits snugly before operating the equipment.

Maintenance



Instructions

IMPORTANT: Always remove the Battery (P) from the tool before cleaning to avoid electric shock.

1. Clean the blade after operation.
2. Dry the blade thoroughly by using a soft brush and cloth.
3. During longer cutting periods of 15 mins or longer, coat the blade with lubricating oil or spray.
4. Store the tool in a secure, dry place, out of reach of children and animals.
5. When transporting or storing the Trimmer, always fit the Blade Cover (A).

Why This Matters

- Improve cutting performance
- Prevent corrosion
- Ensure battery run times

⚠ CAUTION:

- DO NOT use abrasive materials to clean the product.
- DO NOT immerse any part of the tool in water or any other liquid.
- Remove all debris, especially from the ventilation slots on the motor housing.

Troubleshooting

Why the tool does not power on?

- Check that the Battery is connected correctly and fully charged before use.
- Ensure that the Charger is charging correctly.

Why the blades do not move?

- The Blades may be blocked. Power off and remove the blockage.
- The Blades may have seized - Contact support@vonhaus.com

Why poor cutting performance?

- The Blades may be damaged - Contact support@vonhaus.com
- The Battery may be low, remove the Battery and recharge.

Why the blades become hot?

The Blades have not been lubricated.

1. Power off the tool.
2. Remove the battery.
3. Lubricate the Blades as necessary.

Why the blades juddering or vibrating abnormally?

There is a blockage.

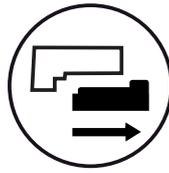
1. Power off the tool.
2. Remove the blockage.

If you require support, please contact support@vonhaus.com

Usage & Safety



Please read all instructions carefully before use and retain for future reference.



Remove battery from the appliance before cleaning



Beware of kickback



Protect your hands



Wear suitable footwear



Protective clothing must be worn



Protect your ears



Protect your eyes



Dust mask must be worn



Sharp edges



Potential finger trap points



Maintain a safe distance from bystanders



Do not use in wet conditions

Usage & Safety

Intended Use

- Household use only - not for commercial applications.
- Never use by children under 16 or unsupervised persons.
- Operators 16-18 require adult supervision.
- Never use in rain, near power lines, or damp conditions.
- NOT intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision and instruction concerning the use of the tool by a person responsible for their safety.

Electrical Safety

- Use only matching, unmodified plugs.
- Keep tool and cords dry - no wet conditions.
- Never yank cord; use outdoor-rated extensions outdoors.
- RCD (residual current device) protection advised for damp areas.

Usage Warnings

- Always use two-handed grip.
- Maintain balanced stance - no overreaching.
- Avoid flammable materials (creates sparks).

DO NOT use if:

- the switch does not turn it on and off.
- continuously for periods longer than those specified in the instructions.

Personal Protection Requirements

- **Must wear:** Safety goggles, gloves, non-slip shoes.

- Recommended: Hearing protection, dust mask.
- No loose clothing/jewelry - tie back long hair.
- Never operate when tired or under influence.

Pre-Operation Checklist

- Inspect tool for damage before each use.
- Clear work area of debris and bystanders.
- Verify switch is OFF before connecting power.
- Secure footing in clean, well-lit area.

Cutting Techniques

Hedges:

- Trim narrower at top
- Use guide string for level cuts

Branches:

- Cut at $\leq 135^\circ$ angle
- Remove lower branches first
- Never stand under cutting area

Emergency Procedures

If blade jams:

1. Turn OFF immediately
2. Unplug and wait for stop
3. Clear obstruction carefully

After any impact:

- Inspect thoroughly before reuse

Technical Specifications

- BATTERY MAX.: 20V
- CHARGE TIME: 1 hour
- BATTERY: Li-Ion, 1500mAh
- NO LOAD SPEED: 1400min⁻¹
- MAX CUTTING CAPACITY: 14mm

Battery & Charger Safety

General Warnings

- Keep batteries away from children.
- Never disassemble, crush, puncture, or expose batteries to fire/heat.
- Avoid short-circuiting battery terminals (keep away from metal objects like keys/coins).
- Do not mix different battery types, brands, or ages in the same device.
- The battery must be removed from the appliance before being scrapped.
- The battery is to be disposed of safely.

Usage & Storage

- Remove batteries from devices when not in use for extended periods.
- Store in a cool, dry place - avoid heat sources and direct sunlight.
- Check polarity before insertion.
- DO NOT place charger on soft surfaces that may block ventilation

Charging Safety

- Use only the manufacturer-approved charger - incompatible chargers may cause fire.
- Household voltage only - never modify or connect multiple chargers.
- No extension cords unless absolutely necessary (use proper-rated cord if required).
- NEVER Disassemble charger - service by qualified technicians only.

NEVER CHARGE:

- With non-approved chargers.
- Near water or flammable materials.

Charger Specifics

- Indoor use only in well-ventilated areas.
- Unplug when not in use.
- Inspect regularly for damage - do not use if dropped or cracked.
- Pull from plug (not cord) when disconnecting.

First Aid & Emergencies

- If swallowed: Seek medical help immediately.
- **If leaked:**
 1. Avoid skin / eye contact.
 2. Rinse affected area with water for 15 minutes.
 3. Get medical attention.



Li-ion

Battery Disposal

NEVER:

- Mutilate batteries – risk of corrosive leaks & fire.
- Incinerate – may explode or release toxic fumes.
- Discard while charged – discharge fully first.

Proper Recycling

- Return to authorized collection points (e.g., local warranty agents/recycling centers).
- Separate battery types (lithium-ion/nickel-based/etc.) for processing.
- Follow local regulations for lithium-ion battery disposal.

Legal

Disposal Information

Please recycle where facilities exist. Check with your local authority for recycling advice.

Customer Service

If you are having difficulty using this product and require support, please contact support@vonhaus.com

Warranty

To register your product and find out if you qualify for a free extended warranty please go to www.vonhaus.com/warranty

Please retain a proof of purchase receipt or statement as proof of the purchase date.

The warranty only applies if the product is used solely in the manner indicated in the warnings page of this manual, and all other instructions have been followed accurately.

Any abuse of the product or the manner in which it is used will invalidate the warranty.

Returns

Returned goods will not be accepted unless re-packaged in its original packaging and accompanied by a relevant and completed returns form. This does not affect your statutory rights.

No rights are given under this warranty to a person acquiring the appliance second-hand or for commercial or communal use.

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Thank You

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Should you require assistance with your purchase, please contact us at support@vonhaus.com

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